

CHI GRACE DESIGNS

Accessibility Statement

Effective Date: April 13, 2026

Our Commitment to Accessibility

Chi Grace Designs is committed to ensuring that our website, chigracedesigns.com, is accessible to all individuals — regardless of ability, device, or technology. We believe that a premium digital experience should be an inclusive one, and we are actively working to make our Site conform to recognized accessibility standards.

Accessibility is not simply a compliance requirement for us — it is an extension of our design philosophy. Every intentional design decision we make considers clarity, usability, and the widest possible audience.

Conformance Status

Chi Grace Designs strives to conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, published by the World Wide Web Consortium (W3C). These guidelines explain how to make web content more accessible to people with disabilities.

Our current conformance status is: Partially Conformant. This means that some content may not yet fully meet all WCAG 2.1 Level AA criteria. We are actively reviewing and improving our Site to achieve full conformance.

Accessibility Features

Chi Grace Designs has implemented or is in the process of implementing the following accessibility features on our Site:

Visual

- Sufficient color contrast ratios between text and background elements
- Text that can be resized up to 200% without loss of content or functionality
- No content that relies solely on color to convey meaning
- Consistent, predictable page layouts throughout the Site

Navigation

- Logical heading hierarchy to support screen reader navigation
- Descriptive page titles that reflect the content of each page

- Skip navigation functionality to bypass repetitive content
- Keyboard-accessible navigation throughout the Site

Content

- Alternative text provided for meaningful images
- Descriptive link text that makes sense out of context
- Forms include clearly associated labels
- Error messages that clearly identify the issue and suggest corrections

Media

- Video content is accompanied by captions where available
- Audio-only content includes transcripts where applicable
- No content flashes more than three times per second

Known Limitations

While we strive for full accessibility, we acknowledge that the following areas may not yet be fully accessible:

- Certain third-party embedded tools or booking widgets may not fully conform to WCAG 2.1 AA — we are working with our vendors to address these gaps.
- Some portfolio images and visual case study content may have limited alternative text descriptions — we are actively improving these.
- Legacy content may not meet all current accessibility standards — we review and update existing content on an ongoing basis.

We are committed to resolving known issues in a timely manner and welcome feedback from users who encounter barriers.

Technical Specifications

The accessibility of chigracedesigns.com relies on the following technologies working in combination with your browser and assistive technologies:

- HTML5
- CSS3
- JavaScript

Our Site is designed to be compatible with the following assistive technologies:

- Screen readers (including NVDA, JAWS, and VoiceOver)
- Keyboard-only navigation
- Voice recognition software

- Browser zoom and text resizing tools

Supported Browsers and Assistive Technologies

Chi Grace Designs tests our Site for accessibility using the following combinations:

- Chrome with NVDA on Windows
- Safari with VoiceOver on macOS and iOS
- Firefox with keyboard-only navigation

We recommend using the latest version of your browser for the best accessible experience.

Feedback and Contact

We welcome your feedback on the accessibility of chigracedesigns.com. If you experience any accessibility barriers, have difficulty accessing any content, or need information in an alternative format, please contact us:

Chi Grace Designs

Website: chigracedesigns.com

Email: info@chigracedesigns.com

Phone: 708-365-8376

We aim to respond to accessibility-related feedback within 3 business days. If you are not satisfied with our response, you are welcome to contact the relevant accessibility authority in your jurisdiction.

Formal Complaints

If you are not satisfied with our response to your accessibility concern, you may contact the following external body:

- United States: The U.S. Department of Justice Civil Rights Division (www.ada.gov)
- Illinois residents may also contact the Illinois Department of Human Rights for matters related to places of public accommodation.

Assessment Approach

Chi Grace Designs assesses the accessibility of our Site through the following approaches:

- Self-evaluation using WCAG 2.1 Level AA criteria

- User testing with individuals who use assistive technologies
- Ongoing review as new content and features are added to the Site

We are committed to continued improvement and will conduct formal accessibility audits as the Site evolves.

Updates to This Statement

This Accessibility Statement was last reviewed and updated on April 13, 2026. As we continue to improve our Site and as accessibility standards evolve, this statement will be updated to reflect our current status and commitments.